Resident Orientation
Welcome from the Dean
David Seaberg, MD
also Chair, Emergency Medicine
- Robert Fore, EdD, Associate Dean for Academic Affairs and DIO
- Sudave Mendiratta, MD, Program Director, Emergency Medicine Residency
- James Creel, MD, Program Director, EMS Fellowship
- J. Mack Worthington, MD, Chair, Department of Family Medicine
- James Haynes, MD, Program Director, Family Medicine Residency
- Louis Lambiase, MD, Chair, Department of Internal Medicine, and Assistant Dean for Clinical Affairs
- Jennifer Dooley, MD, Program Director, Internal Medicine Residency
• Charles Campbell, MD, Program Director, Cardiovascular Disease Fellowship
• Garrett Lam, MD, Chair, Obstetrics & Gynecology
• William Gist, MD, Program Director, Obstetrics & Gynecology Residency
• Richard Alvarez, MD, Chair, Orthopaedic Surgery Residency
• W. Michael Tew, MD, Program Director, Orthopaedic Surgery Residency
• Alan Kohrt, MD, Chair, Department of Pediatrics
• Janara Huff, MD, Program Director, Pediatrics Residency
• Larry Sargent, MD, Chair, Department of Plastic Surgery
• Mark Brzezieski, MD, Program Director, Plastic Surgery Residency
• R. Phillip Burns, MD, Chair, Department of Surgery
• Joseph Cofer, MD, Program Director, Pediatrics Residency
• Dan Stanley, MD, Program Director, Colon and Rectal Surgery Fellowship
• Robert Maxwell, MD, Program Director, Surgical Critical Care Fellowship
• L. Richard Sprouse, MD, Program Director, Vascular Surgery Fellowship
• Mukta Panda, MD, Assistant Dean for Medical Student Education, and Program Director, Transitional Year Residency
• Amar Singh, MD, Chair and Program Director, Urology Residency
• Residency Coordinators

• Tammy Elliott, Graduate and Medical Student Education Coordinator

• Jamie Gilbreath, GME Financial Specialist

• Pamela Scott, Director for Graduate and Medical Student Education
Erlanger is the area’s only major teaching hospital.
Community Outreach

• Erlanger and the University are trying to better educate the community about the importance of the resource of a major teaching hospital.

• Residents are involved are in numerous community service projects (Canned Food Drive, “Press Out Domestic Violence” bench press competition, Bringing Back the Black Bag [home visits] YMCA Big Program, etc.)
• We are pleased that historically about one third of our residents remain here to practice or return after fellowships.

• About 60% of area physicians have received at least part of their medical education at UT or Erlanger.
Mission

• Education
  – Medical Students
  – Residents and Fellows
  – Practicing Physicians
• Medical Research
• Quality Patient Care
• Community Service
For more than a century

Has provided health care for Chattanooga and has been involved in teaching medical students and physicians.
For 41 Years

and erlanger

Have worked together to provide excellence in education for physicians and in patient care

Since 1974
• Major affiliation between Erlanger and the University of Tennessee College of Medicine Chattanooga
  – Erlanger Chief Executive Officer: Kevin Spiegel
  – UT College of Medicine Chattanooga Dean: David C. Seaberg, MD
  – UT College of Medicine Chattanooga Associate Dean and DIO: Robert C. Fore, EdD
Primary Clinical Training Site

- Erlanger Baroness Campus
- Children’s Hospital at Erlanger
- Willie D. Miller Eye Center
- Plaza Ambulatory Surgery Center
- Erlanger Women’s East
- UT Family Practice Center

UT Family Practice Center
Other Clinical Sites

- Siskin Hospital for Physical Rehabilitation (Chattanooga)
- Orange Grove Center (Chattanooga)
- Erlanger Bledsoe (Pikeville)
- Memorial Hospital
- HCA Parkridge and Parkridge East
- Athens Regional Hospital
- Private Physician Offices
Undergraduate Medical Education
Medical Students

- All Core Clerkships (Family Medicine, Medicine, Neurology, OB/GYN, Pediatrics, Psychiatry, Surgery, and Ambulatory Care)
- Surgical Subspecialities Clerkship, Specialty Clerkship, & QI Clerkship offered for students doing all their rotations in Chattanooga
- 45 Senior Electives in all major specialties and related subspecialties
Approximately 200 students in 2014-2015 (400+ student months)
Includes about 40 students from as many as 27 different U.S. schools for senior electives
Graduate Medical Education

Residents

- Institution has Continued Accreditation with Commendation and Zero Citations
- 10 Accredited Residency Programs
- 8 Fellowship Programs
- 174 Residents and Fellows
Fellowship Programs

- Cardiovascular Disease
- Colon and Rectal Surgery
- Emergency Medical Services
- Surgical Critical Care
- Vascular Surgery
- Minimally Invasive Gynecologic Surgery (AAGL approved)
- Orthopaedic Trauma (AO approved)
- Transitions to Practice in General Surgery (ACS approved)
Accreditation

- Institutional sponsor for the residency programs is the University of Tennessee College of Medicine Chattanooga
- All our individual programs are accredited by the ACGME and the respective Residency Review Committees
- The institution is accredited to sponsor residency training
Accreditation

• Continued Accreditation Status for the institution (maximum cycle granted with commendations for leadership)

• All our residency programs are accredited by the ACGME and approved to sponsor specialty training.
Faculty

- Over 440 paid and volunteer faculty (representing most specialties and subspecialties)
Elements to Realize Our Mission

- **Clear educational objectives** must be identified for all programs, including the role of clinical research.
Research Activities

• Greg Heath, DHSc, MPH, is the Director of Research for the UT College of Medicine Chattanooga

• Currently there are over 200 clinical research protocols on campus

• Annual Nuts and Bolts Research Methods Symposium -- date will be announced soon
Research

- Annual Research Week April 2016
- Posters and Oral Presentations from all programs
- Awards dinner with cash awards for the best research
- Scientific Review Committee selects abstracts for presentation
Research

• National Children’s Study
  – Collaboration between UTCOMC, UTC and Emory
  – Industry Partners: Battelle
  – $2.4M NIH Grant involving Bradley County
  – $2.6M application for Cumberland/Morgan Counties

• Center for Population Research
  – Collaboration between UTCOMC and UTC
  – Diabetes, Obesity, Low-birth weight
  – $1M application to NIH (R18)
  – $100k application to NIH (R13)
Research

- Nanomedicine
  - Collaboration between UTCOMC and UTC
  - Industry Partners: eSpin, Notus, Glenveigh
  - $1M Federal Appropriation
Nanofiber Bone Scaffold
Funding Sources for the UTCOM Chattanooga

- EMC: 70%
- UT: 13%
- Foundations and Other: 17%
Pay Day

- Must utilize Direct Deposit
- Complete a UT Direct Deposit Form today
- Need a voided check with the form
- Paid on last working day of each month
- First paycheck will be Friday, July 31, 2015
- All incoming residents will receive a special $500 GME Electronic Communication Stipend on their 1st paycheck.
- All incoming residents will receive a $250 orientation stipend if they attend all required sessions.
### Annual Resident Stipends 2014-2015

<table>
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<th>Pay Level</th>
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<tr>
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<tr>
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<td>$57,463</td>
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Awaiting approval by Erlanger for 2015-2016 rates. These includes $600 offset for disability and life insurance. Will be no less.
Insurances

• Effective the first day you are placed on payroll – this year, July 1, 2015
• Your portion of the premiums is deducted from your monthly paycheck.
• Enrollment in the basic life and disability plans is mandatory since UT adds $50 per month to your regular salary to offset the cost.
• Health premiums are $90 for Individual, $180 for Employee & Spouse, $160 for Employee & Children, and $250 for Family.
Erlanger Phones

• Dial the last four digits of an Erlanger # if calling from within Erlanger or Children’s

• If calling an Erlanger office from outside, dial 778-xxxx

• You are each assigned a unique “long distance authorization code” so you can make long distance calls about your patients or in regard to your educational program (transcripts, fellowships, licenses, conferences, etc.)

• If you make personal calls, you may be sent a statement asking you to identify personal calls and reimburse Erlanger.
Erlanger Pagers

• You have been assigned a wireless alpha/numeric pager provided by Erlanger.
• You will be responsible for replacing if lost or stolen (about $100 each).
• Support for Erlanger wireless pagers will be provided by the Communication Services Office at extension 2077 in the Whitehall Building.
• For residents, during regular business hours (Mon - Friday, 8:30 AM – 4:30 PM) the GME Office will maintain loaner pagers and will handle pagers that need repair.
• After hours (Mon - Fri) and on weekends, residents with pager problems will need to call 2077 and follow the instructions for after hour service.
Erlanger Pagers

• The Communications Service Office (ext 2077) will be staffed Mon - Friday 7:00 AM - 3 PM (Marquissa Hardwick, Staff) and will also have a few loaner pagers and replacement batteries if no one is available in the GME Office.

• The operators in Telecommunications will not have batteries and emergency loaner pagers at night.

• If you have any questions or need additional information, please contact ext 2077, Mike McKeever, Erlanger Communications Service Coordinator or email him at Michael.McKeever@erlanger.org.
Erlanger Pagers

- Pagers require AA batteries so please keep spare batteries at home or in call rooms.
- If you do not have a replacement battery and need one:
  - Get one from Tammy Elliott (Suite 104 Whitehall), Monday – Friday 8:30 AM – 4:30 PM or
  - Call Marquisa Hardwick ext 2077 and you will be advised where you can pick up a battery.
  - After hours (nights) and on weekends, call the Communications Office at 2077 and follow phone instructions for problems with pagers.
Erlanger Pagers

- If you need to page another resident while you are in Erlanger – dial 2121, the pager #, then your extension
- If you need to page another resident while you are outside Erlanger – dial 778-2121, the pager #, then your phone number
- Your departments will be able to type alpha messages to you via the Erlanger Wireless Paging System.
- Some nursing unit computers may have access to the Wireless Paging System so you may be able to send a message.
Erlanger Mail

• You must go to the Post Office (Erlanger 1st Floor and get a box for your mail (go soon)
• Exceptions are:
  – Family Medicine Residents (all mail goes to the UTFP Center)
  – Pediatrics (all mail goes to Patty Wolfe at Children’s)
  – Plastic Surgery (all mail goes to Stacey Blanks in the Plastics Office)
  – Surgery (all mail goes to Cindy Rudolph in the Department of Surgery and then into mailboxes in the 7th Floor Resident Call area
• Erlanger Address:
  – Resident’s Name, Resident
  Erlanger
  975 East Third Street
  Chattanooga, TN 37403
Erlanger Meals

• Meal benefit is still a bargain.
• You are issued a personalized swipe card that can be used in the Erlanger Employee Cafeteria for a 20% discount or Medical Mall shops with no discount (including StarBucks).
• Meal card covers any food items in the main Cafeteria and the Medical Mall vendors.
Erlanger Meals

• Only get food for yourself – not other residents, hospital employees, or family
• Immediately report a lost card so it can be deactivated and a new one issued
• Three meal plans
  – Surgical Disciplines ($1300 annually)
  – Cardiovascular, Emergency Medicine, EMS, Internal Medicine, Pediatrics, & Transitional Year ($1000 annually)
  – Family Medicine ($700 annually since you also receive three lunches during noon conferences each week)
Erlanger Meals

• Drinks, snacks, sandwiches, and whole fruit are delivered to the Pediatrics (4th Floor Childrens) and the Main Resident Lounge on the 7th Floor several times a week. All residents and medical students may take food from these two lounges. This does not come out of your meal plan allowance.
Erlanger Parking

- PGY-1 and PGY-2 residents park on the 3rd and 4th levels of the Erlanger main parking garage (no charge)
- PGY-3 and above residents and fellows park in the basement level of the garage with private physicians and medical staff.
- The parking system is changing and Erlanger within the next few months.
- Continue to use your orange parking pass to get out of the garage until you are issued new parking cards with the new system (hopefully one month).
Erlanger Intranet

• Most computers on the floors, lounges, and Library use the Erlanger Intranet as the “Home Page” (http://ehsintranet)

• http://library.main.erlanger.org

• The Intranet home page includes many Erlanger standard policies such as those for Infection Prevention

• You can also easily access the Erlanger Library’s online resources via this home page.
On an Erlanger computer or from a computer at home, type [www.erlanger.org](http://www.erlanger.org) in the address bar space.

Then click on Blue Tab labeled “For Physicians” tab.

From here you can access an emobile link to the Physicians Portal via the EHS Secure Access SSL VPN Connection.

Your Internet Account Logins and passwords as well as all computer access user names/passwords are included on the individualized cards you received in your bag today. Call Anthelio Tech Support for assistance: 423-778-TECH. Identify yourself as a UT Resident Physician. Your departments will provide training (probably via your chiefs) on how you access patient information, patient lists, labs, PACS, etc.
Anthelio Technical Support

Physician only support team:

• (423) 582-9977 cell phone (call or text)

• ITDoctor@antheliohealth.com

• 1-844-ITDOCTOR (toll free 24x7)
Special Policies to Review

By Monday you will receive a USB drive with special policies and presentations you can reference from orientation. Be sure to review these --

• Academic Appeals (Grievance Procedures)
• Code of Conduct
• Complaint Procedures for Non-Academic and Non-Discrimination issues
• Discrimination Complaint Procedure and Form
• Disciplinary Actions
• Drug and Alcohol Use Policy
• Drug Free Workplace
• Duty Hours
• Evaluations
Special Policies to Review

- Fatigue and Stress
- HPP Series Attendance
- Leave Policies
- Malpractice (State Claims Commission)
- Moonlighting
- Program Closure or Reduction of Positions
- Promotion, Re-Appointment, and Non-Renewal
- Remediation Actions
- Resident Supervision
Special Policies to Review

- Sexual Harassment
- Social Media – Appropriate Use
- Stipends
  - Stipends, Benefits - GME Facts
  - Support Services (Resident Assistance Programs and AIRS)
- New Innovations System
  
  www.new-innov.com/login

  UTC is the institution
  user name is your first initial and last name
  password is your first initial and last name
We believe in

- **Excellence**
  Excellence always endures ... It remains long after cost is forgotten.

- **Innovation**
  The best way to predict the future is to create it.
Welcome again to Chattanooga and remember --

Be careful out there!

2015